



Health Information Consultant – Weekday shifts

Location: Moncton

Are you reliable, professional and take pride in providing excellent customer service? Would you like to make a difference in people's lives by connecting them with health and wellness solutions? If this describes you, then you don't want to miss out on this opportunity!

HealthConnect is a unique health and wellness contact centre that provides patients and HealthCare professionals with information on prescription and over the counter medication. We report adverse events and handle product complaints for some of the top 10 pharmaceutical companies in the world.

As a Health Information Consultant, your main responsibilities will be:

- ❖ Provide product information on specific pharmaceutical products
- ❖ Recognize and collect data on adverse events and complaints
- ❖ Provide information and administration support on a variety of client programs such as: sample requests, patient compliance programs and clinical trial recruitment.
- ❖ Protect patient privacy and confidentiality
- ❖ Deliver a high level of customer service

Qualifications

- ❖ Must be fluently bilingual (English/French, written and spoken)
- ❖ Health Sciences, Health background or experience in Health related field an asset
- ❖ Contact Centre experience an asset
- ❖ High attention to detail and accuracy
- ❖ Ability to multi-task and problem solve
- ❖ Excellent interpersonal and customer service skills

We offer

- ❖ Competitive salary Comprehensive benefits package
- ❖ Employee referral program
- ❖ Rotational schedule (covering 9 am – 9pm weekdays))

If you would like to be part of this great team, **we invite you to join our company** by submitting your resume, describing how you meet the qualifications for the position, to resumes@healthconnect.ca. Learn more about HealthConnect at www.healthconnect.ca

No phone calls accepted. We thank all candidates for their interest, however, only those selected for interviews will be contacted.

The above statement reflects the general duties considered necessary to describe and evaluate the principal functions of the job identified, and shall not be construed as a detailed description of all the work requirements that may be inherent in the job.